



# simena® COMFORT HOTEL

## FACT SHEET & CONCEPT SUMMER 2023

### GENERAL INFORMATION

<b>Opening Date</b>	May 1999	<b>Address</b>	Turizm Bulv.No:23 Çamyuva/Kemer
<b>Renovation</b>	2023	<b>City</b>	Antalya- Türkiye
<b>Company</b>	Ceytur Ceylan Tur.İşlt.San.Tic.A.Ş.	<b>Telephone</b>	+90 242 824 63 63 (18 hat)
<b>Investor</b>	Mahmut Ceylan	<b>Fax</b>	+90 242 824 63 81
<b>General Manager</b>	Günaydın Atar	<b>Email</b>	info@simenahotels.com
<b>Season</b>	01 April-30 November 2023		sales@simenahotels.com
<b>Total Area</b>	160.000 m2	<b>Website</b>	www.simenahotels.com
<b>Concept</b>	Premium All Inclusive	<b>Antalya Airport</b>	65 km
<b>Coast</b>	Private Beach	<b>Antalya City Centre</b>	50 km
<b>Languages Spoken</b>	Turkish-English-German-Russian	<b>Nearest City Centre</b>	Kemer / 7 km
<b>Valid Credit Cards</b>	Visa-Mastercard-Eurocard	<b>Transport Facilities</b>	Vip transfer, Bus, Taxi (additional charge)
<b>Pet Animals</b>	Not allowed.	<b>Voltage</b>	220 Volt
<b>Facebook: simenahotels</b>	Instagram: Simena Hotels	<b>Twitter: Simenahotels</b>	

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## ACCOMMODATION AND ROOM DETAILS

<b>Total Number of Rooms</b>	269	Total Number of Beds : 648								
<b>HOTEL NAME</b>	<b>SIMENA COMFORT HOTEL</b>			<b>SIMENA COMFORT VILLA</b>						
<b>Room Type Oda Tipi</b>	Standart Room	Deluxe Suit Room	Deluxe King Suit Room	Villa Comfort Lake Superior Room	Villa Comfort Lake Superior Family Suit	Villa Comfort Lake Swim-up Family Suit	Villa Comfort Deluxe 400m <sup>2</sup> Villa	Villa Comfort Deluxe Dublex 200 m <sup>2</sup> Villa	Villa Comfort Garden Superior Room	Villa Comfort Garden Superior Family Suit
<b>Land View</b>	67	6								
<b>Pool View</b>	52	2	4			11				
<b>Garden View</b>				X	X	11	X	X	X	X
<b>Number of Disabled Rooms</b>	3									
<b>Total Number of Rooms</b>	122	8	4	65	15	11	1	10	22	11
<b>Area m2</b>	36	72	72	26	43	43	400	200	30	43
<b>Number of Bedrooms</b>	1	1	1	1	2	2	4	2	1	2
<b>Number of Living Room</b>	0	1	1				1	1		
<b>Balcony</b>	X	X	X	X	X	X	X	X	X	X
<b>Min./Max. Person</b>	1/3	1/4	1/4	1/3	1/ 4+1	1/4 +1	1/10+1	1/ 6+1	1/3	1/ 4 + 1
<b>Hair Dryer Machine</b>	X	X	X	X	X	X	X	X	X	X
<b>Split Air Conditioner</b>	X	X	X	X	X	X	X	X	X	X
<b>Telephone</b>	X	X	X	X	X	X	X	X	X	X
<b>Electronic Safe</b>	X	X	X	X	X	X	X	X	X	X
<b>Satellite TV</b>	X	X	X	X	X	X	X	X	X	X
<b>Tea &amp; Coffee set up</b>	X	X	X	X	X	X	X	X	X	X
<b>Minibar</b>	X	X	X	X	X	X	X	X	X	X
<b>Bathrobe</b>		X	X	X	X	X	X	X		
<b>Slippers</b>	X	X	X	X	X	X	X	X	X	X
<b>WI-FI</b>	X	X	X	X	X	X	X	X	X	X
<b>Electronic Switch</b>	X	X	X	X	X	X	X	X	X	X
<b>Jacuzzi</b>			X							

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### Standart Room

We have a total of 122 standard rooms located in the main building of our hotel. Our 36 m2 standard rooms have one double bed or two single beds.

### Deluxe Suit Room

We have a total of 8 Deluxe Suite Rooms with interconnecting doors located in the Main Building of our hotel. Our 72 m2 Deluxe Suite Rooms have a double bed + sitting group + 1 bathroom + 1 wc.

*\* Our guests who prefer our Deluxe Suite Rooms can use our Italian A'la Carte Restaurant once during their stay and our Pavilion one day free of charge, provided that they stay a minimum of 7 nights.*

### Deluxe King Suit

We have a total of 4 Deluxe King Suite Rooms with interconnecting doors located in the Main Building of our hotel. Our 72 m2 Deluxe King Suite Rooms have a double bed + jacuzzi + sitting group + 1 bathroom + 1 wc.

*\* Our guests who prefer our Deluxe King Suite Rooms can use our A'la Carte Restaurant and Pavilion free of charge once during their stay, provided that they stay for a minimum of 5 nights.*

### Villa Comfort Lake Superior Room

We have 65 Villa Comfort Lake Superior Rooms located in the Villa Section of our hotel. Our 26 m2 rooms have one double bed or two separate single beds.

### Villa Comfort Lake Superior Family Suit

There are 15 Villa Comfort Lake Family Suite Rooms with interconnecting doors located in the Villa Section of our hotel. Our 43 m2 rooms have one double bed and two separate single beds.

### Villa Comfort Lake Swim-Up Family Suite

We have a total of 11 Villa Comfort Lake Swim-Up Family Suite rooms with interconnecting doors located in the Villa Section of our hotel. Our rooms are 43 m2 in size and have one double bed and two separate single beds.

All of our Villa Comfort Lake Swim-Up Family Suites have a terrace and open directly to the pool. In addition, these suites have pool and garden views.

### Villa Comfort Garden Superior Room

We have a total of 22 Villa Comfort Garden Superior Rooms located in the Villa Section of our hotel. Our 30 m2 rooms have one double bed or two separate single beds.

### Villa Comfort Garden Superior Family Suite

We have a total of 11 Villa Comfort Garden Superior Family Suite Rooms with interconnecting doors located in the Villa Section of our hotel. Our rooms are 43 m2 in size and have one double bed and two separate single beds.

### Villa Comfort Deluxe 400 m<sup>2</sup> Villa

Our villa has 4 bedrooms, 4 bathrooms, 1 living room and a fully equipped kitchen.

### Villa Comfort Deluxe Dublex 200 m<sup>2</sup> Villa

Our villas have 2 bedrooms, 3 bathrooms, 1 living room and a fully equipped kitchen. Our villas have 2 bedrooms, 3 bathrooms, 1 living room and a fully equipped kitchen.

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## PREMIUM ALL INCLUSIVE FOOD CONCEPT

Place and Method of Service	Services		Hours
Ana Restaurant	Open Buffet	Breakfast	07:00-10:00
	Open Buffet	Late Breakfast	10:00-10:30
	Open Buffet	Lunch	12:30-14:30
	Open Buffet	Dinner	19:00-21:30
Agora 24	A'la Carte Service	Hamburger, French fries, kumpir, Pide, Pizza, Hot Dog, Soup, Salad Bar and various grills	11:00-07:00
Patiseria	A'la Carte Service	Patisserie and Coffee	11:00-18:00
Gözleme Evi	Self-Service	Gözleme	11:00-16:00
Beach Bar		Hamburger, French Fries, Fruit and Ice Cream to go	11:00-16:00
Apollonia Bistro	A'la Carte Service	Hamburger, French fries, kumpir, Pide, Pizza, Hot Dog, Soup, Salad Bar and various grills, Döner	11:00-16:00
Pool bar	Self-Service	Ice cream, waffles, smother,	13:00-16:00
Oda Servisi	Food & Beverage	Menu / Chargeable	24 Saat
İsinda A'la Carte Restaurant	A'la Carte Service		19:30-21:30

### MAIN RESTAURANT

Our Main Restaurant has a capacity of 400 people in the Main Building of our Hotel. It offers a holiday where you will experience an unforgettable taste feast at breakfast, late breakfast, lunch and dinner with carefully selected menus of Turkish and World Cuisine.

### AGORA 24

Agora 24 is located in the Hotel area. During 11:00-07:00, get ready to discover the tastes of snacks and drinks specially prepared for you.

### PATISERIA

Are you ready to taste delicious cake & dessert varieties with coffee throughout the day?

### APOLLONIA BISTRO

APOLLONIA Bistro is located in the Villa section. Are you ready to taste the flavours of snacks and drinks specially prepared for you throughout the day and delicious cake & dessert varieties accompanied by coffee?

### ISINDA A'LA CARTE RESTAURANT

If you want to experience a romantic candlelit dinner, we are waiting for you at our Isinda A'La Carte Restaurant.

\* Our A'la Carte Restaurant serves Italian Cuisine on Tuesdays, Seafood on Thursdays and Steak House on Saturdays.

\*Our Italian A'la Carte Restaurant has a cover charge of 10 euro per person, Seafood A'la Carte Restaurant has a cover charge of 15 euro per person, Steak House A'la Carte Restaurant has a cover charge of 20 euro per person and reservation is required. 0-3 years old is free of charge and 50% discount is available for 4-11,99 years old.

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## PREMIUM ALL INCLUSIVE BEVERAGE CONCEPT

Bars	Service Hours
Agora 24	24 Hours
Lounge Bar	07:00-24:00
Pool Bar	10:00-22:00
Beach Bar	09:00-18:00
Disco	23:00-01:00
Service Bar	07:00/10:30-12:30-14:30/19:00-21.30
Apollonia Bar	10:00-19:00
Detox Bar	12:00-16:00
Beer House	11:00-18:00
Wine House	18:00-24:00

## PREMIUM ALL INCLUSIVE BEVERAGE SERVICES

Mini Bar (2 water, 2 cans Cola, 1 can Sprite, 1 can Fanta, 2 cans beer, 2 soda)

Bottled drinks are not served in our bars.

Opening and closing times and locations of bars and restaurants may be changed by the hotel management according to weather and seasonal conditions.

The beverage list included in our concept is as follows

## HEAVY ALCOHOLS

WHISKY	RAKI	VODKA	COCAC	TEQUILA	GIN
CHIVAS REGAL 12 YRS	EFE GRUBU	ABSOLUT	REMY MARTIN	MARIACHI	GORDON'S
JACK DANIELS	YENI RAKI	SMIRNOFF	NOPLYON BRANDY	OLMEGA	BEEFEATER
JB	BURGAZ RAKI	RUBLOVSKAYA		SIERRA	İSTANBUL CIN
JOHNNIE WALKER		İSTANBUL BLUE VODKA		SUN LUIS	
BALANTINES					
JIM BEAM					
HAMWICK WHISKY					
VAT 69					

ROMLAR	LIQUEURS	APPETISERS	SOFT DRINKLER	WINE	BEER
BACARDI	BAILEYS	CAMPARI	COLA PRODUCTS	WHITE WINE	TUBORG GRUBU
HAVANA CLUB	ARCHERS	MARTINI BIANCO		RED WINE	
CAPTAIN MORGAN BLACK	AMARETIO	MARTINI ROSSO		ROSE WINE	
	KAHLUA	MARTINI EXTRA DRY			
	MALIBU				

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## HONEYMOON CONCEPT

HONEYMOON SERVICES	PAID	COMPLIMENTARY
Early check-in and late check-out if available		X
Honeymoon room special decoration		X
Greeting card		X
Fruit Platter and Champagne		X
Breakfast in the room (1 time during the stay)		X
Meals in the A'la Carte restaurant (one day during the stay)		X
10% discount for pavilion use	X	
One professional souvenir photograph		X
Massage package specially prepared for honeymoon couples at the spa.	X	
Airport-Hotel-Airport private transfer.	X	
<p><i>***Our honeymoon concept is not valid for Hotel Standard Room, Villa Comfort Garden Superior Room and Villa Comfort Garden Superior Family Suite. Hotel Standard Room, Villa Comfort Garden Superior Room and Villa Comfort Garden Superior Family Suit honeymoon concept includes only honeymoon room decoration and fruit platter, champagne or wine.</i></p>		

## SWIMMING POOLS

POOLS	Outdoor	Indoor	Depth cm	Field m <sup>2</sup>	Fresh Water	Heated
HOTEL SWIMMING POOL	X		160 cm	2350 m <sup>2</sup>	X	
HOTEL KIDS POOL	X		40 cm	180 m <sup>2</sup>	X	
HOTEL INDOOR POOL		X	160 cm	280 m <sup>2</sup>	X	
HOTEL INDOOR KIDS POOL		X	30 cm	10 m <sup>2</sup>	X	
VILLA POOL	X				X	
VILLA KIDS POOL	X				X	
VILLA COMFORT POOL	X		140 cm	800 m <sup>2</sup>	X	
VILLA COMFORT KIDS POOL	X		40 cm	40 m <sup>2</sup>	X	

The hotel has two water slides in the outdoor pool.

## PAVILION SERVICES PACKAGE - PAID

Mini bar beverage service
Fruit platter
Lunch ( AGORA 24 MENU )
Cup ice cream
Sunset cocktail
Tea and coffee catering
Pavilion use is for a maximum of 2 people and a daily usage fee is charged.
The food and beverage service offered in our pavilions is offered at the specified time periods.
Service Hours: 09:00-18:00

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## CONFERENCE AND MEETING ROOMS

ROOM NAME	WIDTH	LENGTH	M <sup>2</sup>	HEIGHT	BANQUETTE LAYOUT	CLASS LAYOUT	THEATRE LAYOUT	RECEPTION
LYKIA	18,10 M	18 M	362 M <sup>2</sup>	3,50 M	160 PAX	150 PAX	200 PAX	320 PAX

Room Equipments; Wireless microphone, wired microphone, barcoveision screen, sound system, flipchart

### ANIMATION, ENTERTAINMENT AND SPORTS ACTIVITIES

Daytime activities, Tournaments, Pool games, Water Polo, Gymnastics, Step, Dance lessons, Volleyball, Basketball.

Evening animation programmes, Show groups on certain days of the week, Live music performances, Theatre shows, Competitions.

Fitness Centre, Table tennis, Darts, Tennis.

There are 7 tennis courts, the use of the courts is complimentary, lighting, rackets and private lessons are paid

### KIDS CLUB

It is available by reservation for 04-12 age group between 10:00-12:30 and 14:30-24:00.

Family accompaniment is compulsory for children aged 01-04.

Kids shows with the participation of children, outdoor themed games.

Special birthday parties.

Mini disco in the evening every day of the week

### SPA

Turkish Bath, Sauna, Indoor pool, Therapy rooms, Relaxation area are complimentary and available upon reservation.

Massages, Hammam services, Skin and body treatments, Spa Beauty shop are available for a fee and upon reservation.

Spa section is subject to private management.

### BEACH

Our private beach, which is 250 metres from our main building and 500-700 metres from our villas, consists of sand and gravel.

09:00-19:00 shuttle service is available between our hours.

Umbrella and sunbed service is provided free of charge.

### WELCOME AND FAREWELL SERVICES

Welcome with cold towel

Hot or cold drinks according to the preference of our guests during the check-in process, orange juice for children and Turkish delight service

Valet service and free car parking

Accompanying all our guests who check in to their rooms ☒

Umbrella service on rainy days

For our guests arriving by car, we offer water and Simena Comfort wet wipes to their vehicles during departure.

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## OTHER SERVICES

SERVICES	DESCRIPTION	ÜCRETLİ	ÜCRETSİZ
OPEN PARKING	BETWEEN 09.00-16.00		X
LAUNDRY AND IRONING SERVICES	EXISTING / SUBJECT TO PRIVATE OPERATION	X	
PRIVATE TRANSFERS / TAXI	CHANGED ONCE A DAY WITH TOWEL CARD	X	
BEACH TOWEL			X
SUNBED AND UMBRELLA			X
TELEPHONE AND FAX		X	
HAIRDRESSER		X	
DOCTOR AND NURSE SERVICES		X	
BOUTIQUE AND MARKET		X	
LEATHER AND JEWELLERY STORES		X	
PHOTOGRAPHER	10 GAME MACHINES ARE AVAILABLE.	X	
KIDS PLAYROOM		X	

## GENERAL CONCEPT PRINCIPLES

- \* In accordance with local laws, alcoholic beverages are not served to guests under the age of 18.
- \* The hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain alcohol consumption.
- \* The room key, guest armband and towel card must be returned to the reception during the check-out process.
- \* On the day of check-in, the guest's accommodation and the opportunity to benefit from all services included in the concept starts at 14:00.
- \* Late check-out (Late c/out) and early check-in (Early c/in) are subject to a charge.
- \* A la Carte Restaurants serve in the open area and may be closed according to weather conditions.
- \* The beach, pier and water slides are open for use according to the weather conditions.
- \* Dry cleaning service is not provided on site. Our facility cannot be held responsible for any problems that may arise within the scope of this service, which is charged from external companies.
- \* In accordance with local laws, smoking is prohibited indoors (Rooms, Lobby, Restaurant, etc.). Otherwise, it is subject to financial sanctions determined by local authorities.
- \* The use of personal devices such as hookah, electronic cigarettes, etc. is not allowed in the rooms.
- \* The replacement cost of all damages caused by the guest, including damages caused by such use in the room and hotel, will be charged to the guest.
- \* For children, parental accompaniment is mandatory for the use of water slides, pool and activity areas.
- \* Guests using the Fitness Centre are responsible for their own health problems that may arise from individual workouts.
- \* Security safes in the room are available free of charge for your valuables. Our facility is not responsible for your lost belongings.
- \* There is an armband application in our hotel in order for our guests to benefit from the services offered and for their safety. It is charged in case of loss.
- \* The services of private businesses within the facility do not belong to the hotel and are not under the responsibility of the hotel management.
- \* Pest control and spraying works are carried out regularly in our facility in international quality norms.
- \* Parties, animation programs and all other activities may change or be cancelled depending on weather conditions, guest profile, season and physical factors.

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